



Department of  
**HUMAN SERVICES**

## Meeting Minutes

<b>Division:</b>	IME Integrated Health Home		
<b>Meeting Title:</b>	Open Office Hours		
<b>Facilitator:</b>	Pamela Lester		
<b>Location:</b>	Teams		
<b>Date:</b>	March 24, 2022	<b>Time:</b>	10:30 to 11am

## Meeting Objectives

The primary goal of the meeting is to provide IME updates and allow for discussion.

Meeting Participants		
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<p> <b>Abbe</b>  <b>Berryhill</b>  <b>Black Hawk Grundy</b>  <b>Bridgeview</b>  Broadlawns  <b>CHSC</b>  <b>Capstone</b>  Center Associates  <b>Children's Square</b>  <b>Community Support Advocates</b>  <b>Counseling Associates</b>  <b>Crossroads</b>  <b>Elevate CCBHC</b>  Ellipsis  <b>Eyerly Ball</b>  <b>First Resources</b>  <b>Families First</b>  Family Resources  <b>Four Oaks</b>  <b>Heartland</b>  <b>Hillcrest</b> </p>	<p> <b>Northeast Iowa Mental Health</b>  <b>Center</b>  <b>Orchard Place</b>  Pathways  <b>Plains</b>  <b>Prairie Ridge</b>  <b>Robert Young</b>  Siouxland Mental Health Center  Southern Iowa Mental Health Center  Southwest Iowa Mental Health Center  <b>Stepping Stone Family Services</b>  Tanager  <b>Vera French</b>  <b>Waubonsie</b>  <b>Young House Family Services</b>  <b>YSS</b> </p>	<p> <b>IME</b>  <b>IACP</b>  <b>IBHA</b>  <b>ITC</b>  <b>AGP</b> </p>
<p><b>BOLDING NOTE: ATTENDEES</b></p>		

Agenda Topic	Items
IME Updates	<ul style="list-style-type: none"> <li>• If the question is not about the Health Home Program go to <a href="mailto:imeproviderservices@dhs.state.ia.us">imeproviderservices@dhs.state.ia.us</a>.</li> <li>• All questions and concerns about Health Homes must go to the Health Home email. <a href="mailto:healthhomes@dhs.state.ia.us">healthhomes@dhs.state.ia.us</a>.</li> <li>• Any questions about IMPA go to <a href="mailto:IMPAhelpdesk@dhs.state.is.us">IMPAhelpdesk@dhs.state.is.us</a></li> <li>• Any questions about billing go to <a href="mailto:imeproviderservices@dhs.state.ia.us">imeproviderservices@dhs.state.ia.us</a>.</li> <li>• Any questions about IoWANs goes to <a href="mailto:IoWANshelpdesk@dhs.state.ia.us">IoWANshelpdesk@dhs.state.ia.us</a></li> <li>• Waiver Slot Questions <a href="mailto:waiverslot@dhs.state.ia.us">waiverslot@dhs.state.ia.us</a></li> <li>• Questions about HCBS Waivers <a href="mailto:hcbswaiver@dhs.state.ia.us">hcbswaiver@dhs.state.ia.us</a></li> <li>• Any questions about a member enrolled with the MCO should go to that MCO               <ul style="list-style-type: none"> <li>○ Amerigroup <a href="mailto:ia-healthhome@amerigroup.com">ia-healthhome@amerigroup.com</a></li> <li>○ Iowa Total Care <a href="mailto:ITC_IHH@IowaTotalCare.com">ITC_IHH@IowaTotalCare.com</a></li> </ul> </li> </ul>

Agenda Topic	Items
	<ul style="list-style-type: none"> <li>• QI Workgroup information is <a href="#">here</a> You may review and provide any thoughts or feedback you have to the Health Home Email. This includes those that are not part of the Workgroup.</li> <li>• <a href="#">Health Home Learning Collaborative</a> a registration request will be coming to you in the next few days.</li> <li>• <a href="#">Notification Form</a> We are updating based on your feedback. Thank you to all the contributions.</li> <li>• <b>Administrative Rules Update:</b> Updating based on comments.</li> <li>• <b>Website:</b> Heidi has been updating the website and added tools and templates for you. <ul style="list-style-type: none"> <li>○ The CASH and PCSP has been uploaded in word instead of PDF.</li> <li>○ The Map will change to a ppt organized by county. You will be able to click on the county and see which Health Homes serve that county and population served.</li> </ul> </li> <li>• <b>Verify Counties:</b> Please respond to the email requesting update. Deadline is EOD March 31, 2022</li> <li>• <b>MCO RFP:</b> MCO RFP has been released. <a href="#">PROC/DAS Bidding Opportunities   Iowa Department of Administrative Services</a>. <ul style="list-style-type: none"> <li>○ Agency Announces Apparent Successful Bidder/Notice of Intent to Award August 31, 2022</li> <li>○ Transition Activities Begin September 1, 2022. <b>I will start sharing status updates regarding the new MCOs.</b></li> <li>○ Anticipated Start Date for the Provision of Services July 1, 2023</li> </ul> </li> </ul>
<b>Questions in the Health Homes Email</b>	<p><b>Children who are adopted.</b> It is important to have member engagement and discuss with the adoptive family about the state ID changing and to share that information when they have it. <b>MCO changes when the SID Changes, Pam to follow-up.</b></p> <p><b>Hiring someone who just graduated with a BSW.</b> <a href="#">Iowa Board of Social Work - Laws and Rules</a> while we are sharing, here is for Nursing <a href="#">Iowa Law and Administrative Rules   Iowa Board of Nursing</a> Peer and family peer <a href="#">Iowa Peer Workforce Collaborative (iowapeersupporttraining.org)</a></p> <p><b>IoWANS:</b> Always make sure someone has access and you are tracking dates.</p>
<b>IHH Proposed Discussion Topics: None</b>	<p><b>HF 2167:</b> Clarifies that autism is a mental health condition by aligning state and federal definitions. IMHCA is registered in support of the bill. The bill passed the House on a 95-0 vote and was approved by the Senate Commerce Committee. It is just updating the name of the disorder to match the DSM5. this doesn't change that it is a neurodevelopmental disorder in the DSM which does not change the eligibility requirements in the SPA.</p> <p>Iowa Health and Human Services Agencies Release Final Change Package and Functional Organization Chart email just sent.</p>
<b>Open Discussion</b>	<p>Suggestion to be considered. Record Reviews: Would be a time saver for providers and potential financial saver if the MCOs could pull documents for the CMHW and HAB out of the portal.</p>

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	<p>When using the new forms need clarified as it seems administrative burdensome. ITC/AGP collaborated, and ITC updated their minutes to update the requirement.</p> <p>FTF April is there a limit from each agency. We will follow up staff limits.</p> <p>Access 24/7 requirement. Can we contract? Yes, make sure you know who called and why so you can follow-up. Let the know what your crisis line number is and when to call who so they can get to the right places for care.</p>